

APPOINTMENT POLICY

We are dedicated to quality care and scheduling appointments for you that are convenient and fit into your personal schedule. During orthodontic treatment, the patient is seen every few weeks and some of these appointments may conflict with work or school schedules. Afternoon and evening appointments book up several weeks in advance and we ask that you please schedule your appointment before leaving the office in order to receive your desired time.

The majority of your appointments can be scheduled at any time of day and are quick checks, observations, or minor adjustments to ensure the braces/appliances are working properly.

There are several appointments that require scheduling in the morning or during school/work hours. These appointments are as follows:

- Placement of the braces
- Removal of the braces
- Placement of certain appliances
- Emergency visits

There can be NO exceptions for these appointments since they often require an extended period of time with Dr. Young and the utmost attention to detail.

Occasionally, the patient may have a broken bracket or wire. If the patient is not in pain or discomfort, please call the office so we can add more time to the next appointment for the repair. However, if an "emergency" appointment is needed, we can schedule this repair in the morning or early afternoon (before 2:00pm). Should your personal schedule conflict with these emergency appointment times, we will be happy to provide you with our next available appointment.

Late arrivals cause schedule delays for those patients who arrive promptly at their appointment time. We will try to work you into our schedule if time allows but will ask you to reschedule if this is not possible. We respect our patients time and make every effort to remain on schedule. However, some visits are more complicated than initially anticipated, and emergencies may arise that could possibly delay us.